

DEPARTMENT OF HEALTH AND HUMAN SERVICES



ELIZABETH HERTEL

South Grand Building
333 S. Grand Avenue Lansing, MI 48933
www.michigan.gov/mdhhs

The Michigan Department of Health and Human Services (MDHHS) is the largest of the executive branch departments.

MDHHS provides services and administers programs to improve the health, safety, and prosperity of the residents of the state of Michigan.

The department delivers health and opportunity to all Michiganders, reducing intergenerational poverty and promoting health equity.

MDHHS is responsible for health policy; management of the state's health, mental health, and substance abuse care systems; the Medicaid program; the child welfare system; and assisting children, families, and vulnerable adults through the distribution of public assistance and service programs in every county statewide.

Services provided by the department include:

The **Public Health Administration** protects and improves the health of Michigan individuals, families, communities, and populations. The Public Health Administration is responsible for many public health programs, including communicable disease surveillance and outbreak investigation (including COVID-19); control and prevention of chronic diseases such as cancer, cardiovascular disease, diabetes, and injuries; health statistics compilation and dissemination; HIV and sexually transmitted infection prevention and care; immunizations; lead abatement; newborn screenings; and vital records collection and maintenance. The administration coordinates this work through contracts with local public health departments that serve all the jurisdictions in Michigan, as well as community-based and private health care organizations that support public health initiatives. The administration also serves Michigan residents through the Women, Infants, and Children (WIC) program and is responsible for ensuring capacity and quality improvement among Michigan's local health departments, health care agencies, and community-based organizations.

The **Bureau of Emergency Medical Services (EMS), Trauma, and Preparedness** serves to better protect the health and well-being of Michigan residents through the administration and continuous improvement of emergency medical services, trauma system, and all-hazards preparedness planning and response. The Division of EMS and Trauma maintains responsibility for an organized, coordinated and integrated system of care that requires a collaborative approach of a broad range of partners to ensure that the right patient gets to the right facility, in the right amount of time to improve outcomes.

The **Division of Emergency Preparedness and Response** strives to protect the health of Michiganders before, during and after emergencies by integrating public health and medical preparedness initiatives and leveraging diverse partnerships. The Public Health Preparedness Program supports state, local and tribal health preparedness activities by establishing and maintaining partnerships, providing funding, and contributing subject matter expertise to a variety of statewide initiatives. The division provides primary support to the Department's emergency coordination center when activated in response to emergencies to coordinate departmental response and liaison with state emergency management.

The **Bureau of Epidemiology and Population Health (BEPH)** ensures the health and wellbeing of Michigan residents through education, technology, and application of the best available science and public health practice in the fields of, but not limited to, epidemiology, toxicology, genomics, informatics, health education, statistics, geology, and communication in compliance with the Michigan Public Health Code. BEPH's three major functions are: officially recording and conveying life events including births, deaths, and marriages; pursuing and implementing capacity for screening and surveillance of disease

throughout the lifecourse of the people of Michigan; and identifying, investigating, and intervening with regard to environmental hazards that come to MDHHS's awareness.

The **Bureau of Health and Wellness** serves Michigan residents in accessing services focused on preventing negative health outcomes, with a lens of health equity for pregnant women, babies, those with chronic conditions, and other health conditions. The Bureau promotes and improves health and well-being by providing leadership and service delivery through programs serving women, children, and families in Michigan through the WIC program, Chronic Disease & Injury Control programs, Maternal and Infant Health programs, Child and Adolescent Health programs, and through Local Health Services, which supports Michigan's 45 local health departments through funding, technical assistance, systematic review and assessment of jurisdictional capacity to meet program standards through the state accreditation process.

The **Bureau of Infectious Disease Prevention** serves to prevent infectious disease spread as well as respond to infectious disease outbreaks. The Bureau is responsible for gathering and analyzing scientific information used to develop and direct public health programs and policies related to disease detection, prevention, and control. The Bureau, in partnership with local public health and health care, prevents and controls infectious disease through tracking, investigation, and response to general infectious diseases (e.g., foodborne, waterborne, vectorborne, tuberculosis) and emerging infectious diseases (such as SARS-CoV-2, avian influenza). The Bureau also serves clients, providers, and local health departments to support clinical services, prevention, and treatment for HIV and sexually transmitted infections as well as support services for people living with HIV. Minimizing occurrence of vaccine preventable disease in Michigan through promotion and provision of immunizations to child, adolescent, and adult residents is also a responsibility of the Bureau.

The **Bureau of Laboratories** manages one of the nation's leading public health laboratories. It serves Michigan residents by providing the following: essential public health laboratory testing services; support for public health programs at the state, local, and federal levels; laboratory results needed by health care providers, public health partners, epidemiologists, and researchers to advance public health services in their communities; and testing of all newborns for rare congenital disorders to prevent and treat serious health problems.

The **Medical Services Administration** (MSA) provides oversight of Michigan's Medicaid program. Medicaid provides medical assistance for low-income residents who meet certain eligibility criteria. The program pays for a broad range of services, such as inpatient and outpatient hospital care, physician visits, medications, long-term care, durable medical equipment, and behavioral health services. MSA also administers the MICHild program, which offers comprehensive health care coverage, and the Healthy Michigan Plan, which provides comprehensive health care coverage at a low cost to approximately 900,000 eligible adults. More than 2.8 million Michiganders are currently insured through Medicaid, Healthy Michigan Plan and MICHild. Approximately 42% of those enrolled in Medicaid beneficiaries are children and youth under age 21. Approximately 80% of Michigan's Medicaid population is enrolled or is required to enroll in a managed care organization.

The public **Behavioral Health and Developmental Disabilities Administration** (BHDDA) operates under the authority of the Michigan Mental Health Code. As such, the code charges MDHHS to provide and administer services and support to children and youth with serious emotional disturbance, adults with serious mental illness, and persons with intellectual/developmental disability, and/or substance use disorders. BHDDA is comprised of the following organizational units: Bureau of Community Based Services, and the Michigan Developmental Disabilities Council.

The **Bureau of Community-Based Services** oversees the publicly funded mental health services through a system of 46 county-based Community Mental Health Services Programs (CMHSPs). These CMHSPs provide a comprehensive set of prevention, treatment, and support services to Michigan's 83 counties. For Medicaid beneficiaries, specialty behavioral health and intellectual/developmental disability services are funded and delivered through specialty behavioral health managed care plans called Prepaid Inpatient Health Plans (PIHPs). PIHPs receive capitated funding from MDHHS to administer Medicaid specialty behavioral health services to all eligible Medicaid and Healthy Michigan Plan beneficiaries through the CMHSP system and other contracted providers. In addition, PIHPs assume the role of department-designated "Community Mental Health Entities" and are charged with ensuring the provision of services to individuals with substance use disorders through the use of Medicaid, Healthy Michigan Plan and block grant funds.

Through the **Bureau of State Hospitals**, BHDDA directly operates five state psychiatric inpatient facilities to supplement the primary inpatient hospital programs that are part of the local PIHP/CMHSP service network. These facilities serve the most severely mentally ill children and adults, including those with criminal justice and forensic involvement.

The **Michigan Developmental Disabilities Council**, authorized under Executive Order 2006-12 and the Developmental Disabilities Assistance and Bill of Rights Act of 2000, is a gubernatorial-appointed body that advocates for those with developmental disabilities in the state.

The **Aging and Adult Services Agency** promotes and enhances the dignity and independence of older and vulnerable adults in Michigan. It allocates and monitors state and federal funds to Michigan's area

agencies on aging for all Older Americans Act services, including nutrition, community services, caregiver support, legal services, elder abuse prevention, and care management. It also handles adult services policy and long-term care policy at the state level, and oversees the Michigan Long-Term Care Ombudsman program.

Economic Stability Administration (ESA) provides safety net services and temporary public assistance, as well as services to children and families involved with the state's child welfare system through its Children's Services Agency. Services are provided to families and individuals statewide, as there are offices for all 83 counties. ESA also handles applications for public assistance, including financial assistance through the Family Independence Program; State Disability Assistance, Food Assistance Program; state emergency relief; child development and care; Adult Protective Services and independent living services; refugee assistance services; migrant services; disability determination service; and the Office of Child Support. Caseworkers are assigned to more than 200 schools so that they are more accessible to children and families in need and are better positioned to help customers remove barriers to success.

The **Children's Services Agency** works to ensure safety for Michigan children who come to the agency's attention through timely provision of prevention, early intervention, and foster care services that build on the child and family's strengths to lead to timely permanency. The agency investigates complaints of child abuse and neglect, intervenes when necessary to ensure child safety, and provides a continuum of statewide services to strengthen families so they can remain together safe from abuse and neglect and with the services and support they need to thrive. Through its local offices and private child placing agencies, the Children's Services Agency supervises about 11,000 children in out of home placement and refers children and their families to services to meet their unique needs and helps them overcome trauma, build resilience, and be safely reunified. When children cannot be safely reunified with their parents, the agency works to develop permanent relationships through adoption and guardianship. The Children's Services Agency administers grants and contracts for community based prevention, homeless youth and runaway programs, recruitment of foster and adoptive homes, and independent living programs. The agency regulates all licensed child placing agencies providing foster care and residential services and oversees the operation of state juvenile justice programs and facilities.

MDHHS staff and contractors deliver a wide range of services for families and children of Michigan. They include protective and preventive services to ensure child safety. The agency provides a range of institutional and noninstitutional services for the care and treatment of neglected and children identified by the courts who are committed to the department as state wards and temporary court wards. Such services include casework, counseling, adoption, foster care, and the operation of centers for institutional residential care and group homes. In addition, the Children's Services Agency offers consultation on general child welfare issues to private and public agencies throughout the state and offers services through an interstate compact.

The **Bureau of Community Services** oversees the department's housing and homelessness response funding, and the Division of Victim Services. It also manages the Division of Community Action and Economic Opportunity, which supports weatherization programs, distributes funding and coordinates services among local Community Action Agencies. Collectively, these resources seek to reduce poverty and empower low-income people.

The **Financial Operations Administration** is responsible for the overall financial and central operations administration for the department, which includes the Bureau of Finance and Accounting, the Bureau of Budget, the Bureau of Grants and Purchasing, the Bureau of Internal Audit, the Bureau of IT Support Services, and the Bureau of Organizational Services, providing statewide operational and building oversight for all local department offices.

The **Office of Recipient Rights (ORR)** protects and promotes the rights of individuals receiving behavioral health services. ORR provides rights protection to individuals receiving services in state psychiatric hospitals and MDHHS community transition program. ORR assesses and monitors the quality and effectiveness of the rights protection systems in the community mental health service programs and licensed private psychiatric hospitals and provides education and training. ORR is also charged with investigating deaths in hospitals per sec. 721 of the Mental Health Code.

The **Office of Inspector General (OIG)** is an independent and autonomous criminal justice agency within the Department. The OIG is committed to their mission of preventing, detecting, and investigating fraud, waste and abuse and promoting efficiency and effectiveness of MDHHS programs and operations. The office makes referrals for prosecution and disposition of appropriate cases as determined by the Inspector General; reviews administrative policies, practices, and procedures; and makes recommendations to improve program integrity and accountability. Areas of oversight include but are not limited to: Health Services Programs (Medicaid, Mental Health, MICHild, the Healthy Michigan Plan, Children's Special Healthcare Services), the Food Assistance Program, the Family Independence Program (cash assistance), Children's Services, Aging and Adult Services, and other program areas as deemed necessary.

The **Strategic Integration Administration (SIA)** supports MDHHS's business needs by ensuring initiatives align with the strategic priorities and direction of the department; providing structure and governance to keep projects on schedule while mitigating issues and risks; and identifying ways to achieve efficiencies by reusing technology and data readily available to us and avoiding duplication. In addition,

SIA is the designated authority for the development, education, and enforcement of policies, standards, and procedures to ensure the protection, governance, and sharing of data and information, as well as, promoting the rights of individuals, families, and children who access our services and programs.

The **Legal Affairs Administration** office for MDHHS assists the department's staff in carrying out responsibilities in accordance with applicable laws, provides legal research and input, and ensures compliance with the Freedom of Information Act. The office also oversees and coordinates rulemaking under the Administrative Procedures Act; administers the department's Institutional Review Board; represents the department in administrative hearings involving assistance programs; and responds to subpoenas. Working closely with the Department of Attorney General, the legal office coordinates the department's administrative hearings, litigation, and requests for legal advice.

The **Office of External Relations and Communications** is responsible for the internal and external engagement and communication with department stakeholders.

The **Office of Communications** is responsible for all MDHHS internal and external communications, including responding to news media requests, communicating with the department's 14,000 employees, and keeping stakeholders informed.

The **Policy, Planning and Operational Support** administration includes the Policy and Planning Division; Workforce Engagement and Transformation; Bureau of Organizational Services; Workforce Development and Training; Legislative, Appropriations and Constituent Services; and the Office of Faith and Community Engagement.

The **Policy and Planning Division** provides policy analysis, strategic alignment, and program management support for crosscutting departmental priorities, and leads efforts around health disparities reduction and data-sharing.

The Division also plans for and manages the state's medical facilities and equipment needs through the Certificate of Need program and supports the healthcare workforce through programs like loan forgiveness for medical professionals working in underserved areas.

Workforce Engagement and Transformation works within MDHHS to inform, engage, and empower department employees and improve program efficiency and operations.

Bureau of Organizational Services provides statewide operational and building oversight for all local department offices.

Workforce Development and Training works within MDHHS to inform, engage, and empower department employees and improve program efficiency and operations.

Legislative, Appropriations and Constituent Services works with constituents and members of the Michigan Legislature and their offices and focuses on appropriations and policy.

The **Office of Faith and Community Engagement** promotes collaboration between state departments and faith- and community-based agencies to improve the quality of life for Michigan residents.

STATISTICAL DATA FOR THE FIVE STATE-RUN PSYCHIATRIC HOSPITALS FOR ADULTS AND CHILDREN WHO HAVE A MENTAL ILLNESS

FISCAL YEAR 2019 FISCAL YEAR 2020

CARO CENTER

Director - Rose Laskowski

Salary	\$225,921	\$229,404
Average Census	100	98
Appropriation	\$53,491,300	\$63,020,400
Salaries and Wages	\$38,947,331	\$41,459,928
Other Operating Costs	\$10,282,896	\$10,267,044
Total	\$49,230,227	\$51,726,972

CENTER FOR FORENSIC PSYCHIATRY

Director - Estelle Horne (2019), Andrea VanDenBergh (2020)

Salary	\$215,799	\$241,040
Average Census	255	241
Appropriation	\$94,729,400	\$87,262,300
Salaries and Wages	\$78,291,577	\$80,837,014
Other Operating Costs	\$12,495,524	\$11,933,833
Total	\$90,787,101	\$92,770,847

HAWTHORN CENTER

Director - Victoria Petti

Salary	\$181,309	\$199,086
Average Census	48	51
Appropriation	\$32,179,800	\$32,617,800
Salaries and Wages	\$29,238,708	\$30,192,357
Other Operating Costs	\$5,161,634	\$6,082,115
Total	\$34,400,342	\$36,274,472

KALAMAZOO PSYCHIATRIC HOSPITAL

Director - Jill Krause

Salary	\$237,668	\$243,781
Average Census	148	158
Appropriation	\$69,457,400	\$71,128,700
Salaries and Wages	\$52,203,512	\$54,497,230
Other Operating Costs	\$10,208,849	\$10,267,744
Total	\$62,412,361	\$64,764,974

WALTER REUTHER PSYCHIATRIC HOSPITAL

Director - Mary Clare Solky

Salary	\$241,093	\$243,303
Average Census	163	159
Appropriation	\$57,673,400	\$48,375,800
Salaries and Wages	\$45,328,872	\$46,871,966
Other Operating Costs	\$11,680,763	\$13,761,222
Total	\$57,009,635	\$60,633,188

Source: Michigan Department of Health and Human Services, July 30, 2021.