HOUSE BILL No. 5260

January 29, 2014, Introduced by Rep. Shirkey and referred to the Committee on Energy and Technology.

A bill to amend 1939 PA 3, entitled

"An act to provide for the regulation and control of public and certain private utilities and other services affected with a public interest within this state; to provide for alternative energy suppliers; to provide for licensing; to include municipally owned utilities and other providers of energy under certain provisions of this act; to create a public service commission and to prescribe and define its powers and duties; to abolish the Michigan public utilities commission and to confer the powers and duties vested by law on the public service commission; to provide for the continuance, transfer, and completion of certain matters and proceedings; to abolish automatic adjustment clauses; to prohibit certain rate increases without notice and hearing; to qualify residential energy conservation programs permitted under state law for certain federal exemption; to create a fund; to provide for a restructuring of the manner in which energy is provided in this state; to encourage the utilization of resource recovery facilities; to prohibit certain acts and practices of providers of energy; to allow for the securitization of stranded costs; to reduce rates; to provide for appeals; to provide appropriations; to declare the effect and purpose of this act; to prescribe remedies and penalties; and to repeal acts and parts of acts,"

by amending sections 9 and 10a (MCL 460.9 and 460.10a), section 9 as added by 2002 PA 634 and section 10a as amended by 2008 PA 286.

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

Sec. 9. (1) As used in this section:

(a) "Alternative gas supplier" or "supplier" means a person
who sells natural gas at unregulated retail rates to customers
located in this state, where the gas is delivered to customers by a
natural gas utility that has a customer choice program. Retail
sales in a customer choice program by an alternative gas supplier
do not constitute public utility service.

8 (b) "Commission" means the Michigan public service commission
9 CREATED in the department of consumer and industry services.SECTION
10 1.

11 (c) "Customer" means an end-user of natural gas.

(d) "Customer choice program" means a program approved by the
commission on application by a natural gas utility that allows
retail customers to choose an alternative gas supplier.

(e) "Natural gas utility" means an investor-owned business
engaged in the sale and distribution of natural gas within this
state whose rates are regulated by the commission.

18 (2) An alternative gas supplier or natural gas utility shall 19 not switch a customer to its gas supply without **THE** authorization 20 of the customer. A natural gas utility shall not be found IS NOT in 21 violation of this subsection or a commission order issued under 22 subsection (3), if the customer's service was switched by the 23 natural gas utility under the applicable terms and conditions of a 24 commission approved gas customer choice program or as the result of 25 the default of an alternative gas supplier.

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(3) The commission may issue orders to ensure that an

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alternative gas supplier or natural gas utility does not switch a
 customer to another supplier without the customer's written
 confirmation, confirmation through an independent third party, or
 other verification procedures subject to commission approval,
 confirming the customer's intent to make a switch and that the
 customer has approved the specific details of the switch.

7 (4) An alternative gas supplier or natural gas utility shall
8 not include or add optional services in a customer's service
9 package without the authorization of the customer.

10 (5) The commission may issue orders to ensure that an 11 alternative gas supplier or natural gas utility does not include or 12 add optional services in a customer's service package without the 13 customer's written confirmation, confirmation through an 14 independent third party, or other verification procedures approved 15 by the commission confirming the customer's intent to receive the 16 optional services.

17 (6) An alternative gas supplier or natural gas utility shall 18 not solicit or enter into contracts subject to this section with 19 customers in this state in a misleading, fraudulent, or deceptive 20 manner. AT THE BEGINNING OF A TELEPHONE SOLICITATION TO A CUSTOMER 21 REGARDING NATURAL GAS SERVICE, A PERSON MAKING THE TELEPHONE SOLICITATION SHALL STATE HIS OR HER NAME AND THE FULL NAME OF THE 22 ALTERNATIVE GAS SUPPLIER OR NATURAL GAS UTILITY ON WHOSE BEHALF THE 23 24 CALL WAS INITIATED.

(7) The commission may by order establish minimum standards
for the form and content of all disclosures, explanations, or sales
information relating to the sale of a natural gas commodity in a

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customer choice program and disseminated by an alternative gas
 supplier or natural gas utility to ensure that the disclosures,
 explanations, and sales information contain accurate and
 understandable information and enable a customer to make an
 informed decision relating to the purchase of a natural gas
 commodity. Any standards established under this subsection shall be
 developed to do all of the following:

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(a) Not be unduly burdensome.

9 (b) Not unnecessarily delay or inhibit the initiation and
10 development of competition among alternative gas suppliers or
11 natural gas utilities in any market.

(c) Establish different requirements for disclosures, explanations, or sales information relating to different services or similar services to different natural gas supply classes of customers, whenever such THE different requirements are appropriate to carry out the provisions of this section.

17 (8) The commission may adopt rules under the administrative
18 procedures act of 1969, 1969 PA 306, MCL 24.201 to 24.328, to
19 implement this section.

(9) If after notice and hearing the commission finds a person
has violated this section, the commission may order remedies and
penalties to protect and make whole another person who THAT has
suffered an economic loss as a result of the violation, including,
but not limited to, 1 or more of the following:

(a) Order the person to pay a fine for the first offense of
not less than \$20,000.00 or more than \$30,000.00. For a second and
any subsequent offense, the commission shall order the person to

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pay a fine of not less than \$30,000.00 or more than \$50,000.00. If the commission finds that the second or any of the subsequent offenses were knowingly made in violation of subsection (2) or (4), the commission shall order the person to pay a fine of not more than \$70,000.00. Each switch made in violation of subsection (2) or service added in violation of subsection (4) shall be IS a separate offense under this subdivision.

8 (b) Order an unauthorized supplier to refund to the customer
9 any amount greater than the customer would have paid to an
10 authorized supplier.

(c) Order a portion between 10% to 50% of the fine assessed
under subdivision (a) be paid directly to the customer who THAT
suffered the violation of subsection (2) or (4).

14 (d) Order the person to reimburse an authorized supplier an
15 amount equal to the amount paid by the customer that should have
16 been paid to the authorized supplier.

17 (e) If the person is licensed under this act, revoke the
18 license if the commission finds a pattern of violations of
19 subsection (2) or (4).

20 (f) Issue cease and desist orders.

(10) Notwithstanding subsection (9), a fine shall not be imposed for a violation if the person shows that the violation was an unintentional and bona fide error which THAT occurred notwithstanding the maintenance of procedures reasonably adopted to avoid the error.

26 (11) A natural gas utility shall not be found IS NOT in
27 violation of this section for switching a customer's supplier or

adding optional services to a customer's account if the switch or
 addition was made pursuant to the request or notice of an
 alternative gas supplier that is responsible under a customer
 choice program for obtaining the customer's approval.

5 Sec. 10a. (1) The commission shall issue orders establishing 6 the rates, terms, and conditions of service that allow all retail 7 customers of an electric utility or provider to choose an 8 alternative electric supplier. The orders shall do all of the 9 following:

(a) Provide that no more than 10% of an electric utility's
average weather-adjusted retail sales for the preceding calendar
year may take service from an alternative electric supplier at any
time.

14 (b) Set forth procedures necessary to administer and allocate the amount of load that will be allowed to be served by alternative 15 16 electric suppliers, through the use of annual energy allotments awarded on a calendar year basis, and shall provide, among other 17 18 things, that existing customers who are taking electric service 19 from an alternative electric supplier at a facility on the 20 effective date of the amendatory act that added this subdivision 21 shall be OCTOBER 6, 2008 ARE given an allocated annual energy 22 allotment for that service at that facility, that customers seeking 23 to expand usage at a facility served through an alternative 24 electric supplier will be given next priority, with the remaining 25 available load, if any, allocated on a first-come first-served 26 basis. The procedures shall also provide how customer facilities 27 will be defined for the purpose of assigning the annual energy

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allotments to be allocated under this section. The commission shall 1 2 not allocate additional annual energy allotments at any time when the total annual energy allotments for the utility's distribution 3 4 service territory is greater than 10% of the utility's weather-5 adjusted retail sales in the calendar year preceding the date of allocation. If the sales of a utility are less in a subsequent year 6 or if the energy usage of a customer receiving electric service 7 from an alternative electric supplier exceeds its annual energy 8 9 allotment for that facility, that customer shall not be forced to purchase electricity from a utility, but may purchase electricity 10 11 from an alternative electric supplier for that facility during that 12 calendar year.

(c) Notwithstanding any other provision of this section, 13 14 customers seeking to expand usage at a facility that has been continuously served through an alternative electric supplier since 15 April 1, 2008 shall be permitted to purchase electricity from an 16 17 alternative electric supplier for both the existing and any expanded load at that facility as well as any new facility 18 constructed or acquired after the effective date of the amendatory 19 act that added this subdivision OCTOBER 6, 2008 that is similar in 20 21 nature if the customer owns more than 50% of the new facility.

(d) Notwithstanding any other provision of this section, any
customer operating an iron ore mining facility, iron ore processing
facility, or both, located in the Upper Peninsula of this state,
shall be permitted to purchase all or any portion of its
electricity from an alternative electric supplier, regardless of
whether the sales exceed 10% of the serving electric utility's

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1 average weather-adjusted retail sales.

2 (2) The commission shall issue orders establishing a licensing procedure for all alternative electric suppliers. To ensure 3 4 adequate service to customers in this state, the commission shall 5 require that an alternative electric supplier maintain an office 6 within this state, shall assure that an alternative electric supplier has the necessary financial, managerial, and technical 7 capabilities, shall require that an alternative electric supplier 8 maintain records which THAT the commission considers necessary, and 9 10 shall ensure an alternative electric supplier's accessibility to 11 the commission, to consumers, and to electric utilities in this 12 state. The commission also shall require alternative electric 13 suppliers to agree that they will collect and remit to local units 14 of government all applicable users, sales, and use taxes. An 15 alternative electric supplier is not required to obtain any 16 certificate, license, or authorization from the commission other 17 than as required by this act.

18 (3) The commission shall issue orders to ensure that customers
19 in this state are not switched to another supplier or billed for
20 any services without the customer's consent. AT THE BEGINNING OF A
21 TELEPHONE SOLICITATION TO A CUSTOMER REGARDING ELECTRIC SERVICE, A
22 PERSON MAKING THE TELEPHONE SOLICITATION SHALL STATE HIS OR HER
23 NAME AND THE FULL NAME OF THE ALTERNATIVE ELECTRIC SUPPLIER OR
24 ELECTRIC UTILITY ON WHOSE BEHALF THE CALL WAS INITIATED.

25 (4) No later than December 2, 2000, the THE commission shall
26 establish a code of conduct that shall apply APPLIES to all
27 electric utilities. The code of conduct shall include, but is not

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1 limited to, measures to prevent cross-subsidization, information 2 sharing, and preferential treatment, between a utility's regulated and unregulated services, whether those services are provided by 3 4 the utility or the utility's affiliated entities. The code of 5 conduct established under this subsection shall also be applicable **APPLIES** to electric utilities and alternative electric suppliers 6 consistent with section 10, this section, and sections 10b through 7 8 10cc.

9 (5) An electric utility may offer its customers an appliance
10 service program. Except as otherwise provided by this section, the
11 utility shall comply with the code of conduct established by the
12 commission under subsection (4). As used in this section,
13 "appliance service program" or "program" means a subscription
14 program for the repair and servicing of heating and cooling systems
15 or other appliances.

16 (6) A utility offering a program under subsection (5) shall do17 all of the following:

18 (a) Locate within a separate department of the utility or
19 affiliate within the utility's corporate structure the personnel
20 responsible for the day-to-day management of the program.

(b) Maintain separate books and records for the program,
access to which shall be made available to the commission upon
request.

(c) Not promote or market the program through the use of utility billing inserts, printed messages on the utility's billing materials, or other promotional materials included with customers' utility bills.

(7) All costs directly attributable to an appliance service 1 program allowed under subsection (5) shall be allocated to the 2 program as required by this subsection. The direct and indirect 3 4 costs of employees, vehicles, equipment, office space, and other 5 facilities used in the appliance service program shall be allocated to the program based upon the amount of use by the program as 6 compared to the total use of the employees, vehicles, equipment, 7 office space, and other facilities. The cost of the program shall 8 include administrative and general expense loading to be determined 9 in the same manner as the utility determines administrative and 10 11 general expense loading for all of the utility's regulated and 12 unregulated activities. A subsidy by a utility does not exist if costs allocated as required by this subsection do not exceed the 13 14 revenue of the program.

(8) A utility may include charges for its appliance service
program on its monthly billings to its customers if the utility
complies with all of the following requirements:

18 (a) All costs associated with the billing process, including
19 the postage, envelopes, paper, and printing expenses, are allocated
20 as required under subsection (7).

(b) A customer's regulated utility service is not terminated
for nonpayment of the appliance service program portion of the
bill.

(c) Unless the customer directs otherwise in writing, a
partial payment by a customer is applied first to the bill for
regulated service.

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(9) In marketing its appliance service program to the public,

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1 a utility shall do all of the following:

(a) The list of customers receiving regulated service from the
utility shall be available to a provider of appliance repair
service upon request within 2 business days. The customer list
shall be provided in the same electronic format as such THE
information is provided to the appliance service program. A new
customer shall be added to the customer list within 1 business day
of the date the customer requested to turn on service.

9 (b) Appropriately allocate costs as required under subsection
10 (7) when personnel employed at a utility's call center provide
11 appliance service program marketing information to a prospective
12 customer.

13 (c) Prior to BEFORE enrolling a customer into the program, the 14 utility shall inform the potential customer of all of the 15 following:

16 (i) That appliance service programs may be available from17 another provider.

18 (*ii*) That the appliance service program is not regulated by the19 commission.

20 (*iii*) That a new customer shall have HAS 10 days after
21 enrollment to cancel his or her appliance service program contract
22 without penalty.

(*iv*) That the customer's regulated rates and conditions of
service provided by the utility are not affected by enrollment in
the program or by the decision of the customer to use the services
of another provider of appliance repair service.

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(d) The utility name and logo may be used to market the

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appliance service program provided that the program is not marketed in conjunction with a regulated service. To the extent that IF a program utilizes the utility's name and logo in marketing the program, the program shall include language on all material indicating that the program is not regulated by the commission. Costs shall not be allocated to the program for the use of the utility's name or logo.

8 (10) This section does not prohibit the commission from
9 requiring a utility to include revenues from an appliance service
10 program in establishing base rates. If the commission includes the
11 revenues of an appliance service program in determining a utility's
12 base rates, the commission shall also include all of the costs of
13 the program as determined under this section.

14 (11) Except as otherwise provided in this section, the code of conduct with respect to an appliance service program shall not 15 require a utility to form a separate affiliate or division to 16 17 operate an appliance service program, impose further restrictions on the sharing of employees, vehicles, equipment, office space, and 18 19 other facilities, or require the utility to provide other providers 20 of appliance repair service with access to utility employees, 21 vehicles, equipment, office space, or other facilities.

(12) This act does not prohibit or limit the right of a person to obtain self-service power and does not impose a transition, implementation, exit fee, or any other similar charge on selfservice power. A person using self-service power is not an electric supplier, electric utility, or a person conducting an electric utility business. As used in this subsection, "self-service power"

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1 means any of the following:

2 (a) Electricity generated and consumed at an industrial site
3 or contiguous industrial site or single commercial establishment or
4 single residence without the use of an electric utility's
5 transmission and distribution system.

6 (b) Electricity generated primarily by the use of by-product 7 fuels, including waste water solids, which electricity is consumed 8 as part of a contiguous facility, with the use of an electric 9 utility's transmission and distribution system, but only if the 10 point or points of receipt of the power within the facility are not 11 greater than 3 miles distant from the point of generation.

(c) A site or facility with load existing on June 5, 2000 that is divided by an inland body of water or by a public highway, road, or street but that otherwise meets this definition meets the contiguous requirement of this subdivision regardless of whether self-service power was being generated on June 5, 2000.

(d) A commercial or industrial facility or single residence that meets the requirements of subdivision (a) or (b) meets this definition whether or not the generation facility is owned by an entity different from the owner of the commercial or industrial site or single residence.

(13) This act does not prohibit or limit the right of a person
to engage in affiliate wheeling and does not impose a transition,
implementation, exit fee, or any other similar charge on a person
engaged in affiliate wheeling. As used in this section:

26 (a) "Affiliate" means a person or entity that directly, or
27 indirectly through 1 or more intermediates, controls, is controlled

by, or is under common control with another specified entity. As used in this subdivision, "control" means, whether through an ownership, beneficial, contractual, or equitable interest, the possession, directly or indirectly, of the power to direct or to cause the direction of the management or policies of a person or entity or the ownership of at least 7% of an entity either directly or indirectly.

8 (b) "Affiliate wheeling" means a person's use of direct access
9 service where an electric utility delivers electricity generated at
10 a person's industrial site to that person or that person's
11 affiliate at a location, or general aggregated locations, within
12 this state that was either 1 of the following:

(i) For at least 90 days during the period from January 1, 1996 to October 1, 1999, supplied by self-service power, but only to the extent of the capacity reserved or load served by self-service power during the period.

(*ii*) Capable of being supplied by a person's cogeneration capacity within this state that has had since January 1, 1996 a rated capacity of 15 megawatts or less, was placed in service before December 31, 1975, and has been in continuous service since that date. A person engaging in affiliate wheeling is not an electric supplier, an electric utility, or conducting an electric utility business when a person engages in affiliate wheeling.

(14) The rights of parties to existing contracts and
agreements in effect as of January 1, 2000 between electric
utilities and qualifying facilities, including the right to have
the charges recovered from the customers of an electric utility, or

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1 its successor, shall ARE not be abrogated, increased, or diminished
2 by this act, nor shall the receipt of any proceeds of the
3 securitization bonds by an electric utility be a basis for any
4 regulatory disallowance. Further, any securitization or financing
5 order issued by the commission that relates to a qualifying
6 facility's power purchase contract shall fully consider that
7 qualifying facility's legal and financial interests.

(15) A customer who-THAT elects to receive service from an 8 9 alternative electric supplier may subsequently provide notice to 10 the electric utility of the customer's desire to receive standard 11 tariff service from the electric utility. The procedures in place 12 for each electric utility as of January 1, 2008 that set forth the terms pursuant to UNDER which a customer receiving service from an 13 14 alternative electric supplier may return to full service from the electric utility are ratified, and shall remain in effect, and may 15 be amended by the commission as needed. If an electric utility did 16 17 not have the procedures in place as of January 1, 2008, the 18 commission shall adopt those procedures.

19 (16) The commission shall authorize rates that will ensure 20 that an electric utility that offered retail open access service 21 from 2002 through the effective date of the amendatory act that 22 added this subsection OCTOBER 6, 2008 fully recovers its 23 restructuring costs and any associated accrued regulatory assets. 24 This includes, but is not limited to, implementation costs, 25 stranded costs, and costs authorized pursuant to UNDER section 26 10d(4) as it existed prior to the effective date of the amendatory 27 act that added this subsection, BEFORE OCTOBER 6, 2008 that have

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been authorized for recovery by the commission in orders issued prior to the effective date of the amendatory act that added this subsection. BEFORE OCTOBER 6, 2008. The commission shall approve surcharges that will ensure full recovery of all such costs within 5 years of the effective date of the amendatory act that added this subsection.BY OCTOBER 6, 2013.

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(17) As used in subsections (1) and (15):

8 (a) "Customer" means the building or facilities served through
9 a single existing electric billing meter and does not mean the
10 person, corporation, partnership, association, governmental body,
11 or other entity owning or having possession of the building or
12 facilities.

(b) "Standard tariff service" means, for each regulated electric utility, the retail rates, terms, and conditions of service approved by the commission for service to customers who do not elect to receive generation service from alternative electric suppliers.