

# HOUSE BILL No. 6136

June 6, 2006, Introduced by Reps. Gosselin, Hoogendyk, Pastor, Meyer, Jones, Schuitmaker and Baxter and referred to the Committee on Energy and Technology.

A bill to amend 1991 PA 179, entitled  
"Michigan telecommunications act,"  
(MCL 484.2101 to 484.2604) by adding section 381.

**THE PEOPLE OF THE STATE OF MICHIGAN ENACT:**

1           SEC. 381. (1) EACH PROVIDER OF WIRELESS TELECOMMUNICATIONS  
2 SERVICE SHALL ESTABLISH A DISPUTE RESOLUTION PROCESS TO RESOLVE ANY  
3 DISPUTES BETWEEN A CUSTOMER AND THE PROVIDER REGARDING A FEE OR  
4 CHARGE ASSESSED BY THE PROVIDER.

5           (2) IF A CUSTOMER INITIATES THE DISPUTE RESOLUTION PROCESS  
6 ESTABLISHED UNDER SUBSECTION (1), THE PROVIDER SHALL NOT IMPOSE OR  
7 ASSESS ANY ADDITIONAL FEES OR CHARGES OTHER THAN THOSE THAT ARE IN  
8 DISPUTE.