## **HOUSE BILL No. 4243**

February 9, 2005, Introduced by Rep. Hummel and referred to the Committee on Insurance.

A bill to amend 1956 PA 218, entitled "The insurance code of 1956,"

(MCL 500.100 to 500.8302) by adding chapter 21A.

## THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- 1 CHAPTER 21A CREDIT INFORMATION AND CREDIT SCORES
- 2 SEC. 2151. (1) AS USED IN THIS CHAPTER:
- 3 (A) "ADVERSE ACTION" MEANS A DENIAL OR CANCELLATION OF
- 4 PERSONAL INSURANCE COVERAGE OR AN INCREASE IN ANY CHARGE FOR, OR A
- 5 REDUCTION OR OTHER ADVERSE OR UNFAVORABLE CHANGE IN THE TERMS OF
- 6 COVERAGE OR AMOUNT OF, ANY PERSONAL INSURANCE, EXISTING OR APPLIED
- 7 FOR.
- 8 (B) "CONSUMER REPORTING AGENCY" MEANS ANY PERSON WHICH, FOR
- 9 MONETARY FEES OR DUES OR ON A COOPERATIVE NONPROFIT BASIS,

- 1 REGULARLY ENGAGES IN WHOLE OR IN PART IN THE PRACTICE OF ASSEMBLING
- 2 OR EVALUATING CONSUMER CREDIT INFORMATION OR OTHER INFORMATION ON
- 3 CONSUMERS FOR THE PURPOSE OF FURNISHING CONSUMER REPORTS TO THIRD
- 4 PARTIES.
- 5 (C) "CREDIT INFORMATION" MEANS ANY CREDIT-RELATED INFORMATION
- 6 DERIVED FROM A CREDIT REPORT, FOUND ON A CREDIT REPORT ITSELF, OR
- 7 PROVIDED ON AN APPLICATION FOR PERSONAL INSURANCE. INFORMATION THAT
- 8 IS NOT CREDIT-RELATED SHALL NOT BE CONSIDERED CREDIT INFORMATION,
- 9 REGARDLESS OF WHETHER IT IS CONTAINED IN A CREDIT REPORT OR IN AN
- 10 APPLICATION, OR IS USED TO CALCULATE AN INSURANCE SCORE.
- 11 (D) "CREDIT REPORT" MEANS ANY WRITTEN, ORAL, OR OTHER
- 12 COMMUNICATION OF INFORMATION BY A CONSUMER REPORTING AGENCY BEARING
- 13 ON A CONSUMER'S CREDIT WORTHINESS, CREDIT STANDING, OR CREDIT
- 14 CAPACITY USED OR EXPECTED TO BE USED OR COLLECTED IN WHOLE OR IN
- 15 PART FOR THE PURPOSE OF SERVING AS A FACTOR IN THE RATING OR
- 16 UNDERWRITING OF PERSONAL INSURANCE.
- 17 (E) "INSURANCE SCORE" MEANS A NUMBER OR RATING THAT IS DERIVED
- 18 FROM AN ALGORITHM, COMPUTER APPLICATION, MODEL, OR OTHER PROCESS
- 19 THAT IS BASED IN WHOLE OR IN PART ON CREDIT INFORMATION FOR THE
- 20 PURPOSES OF PREDICTING THE FUTURE INSURANCE LOSS EXPOSURE OF AN
- 21 INDIVIDUAL APPLICANT OR INSURED.
- 22 (F) "PERSONAL INSURANCE" MEANS PROPERTY/CASUALTY INSURANCE
- 23 WRITTEN FOR PERSONAL, FAMILY, OR HOUSEHOLD USE, INCLUDING
- 24 AUTOMOBILE, HOME, MOTORCYCLE, MOBILE HOME, NONCOMMERCIAL DWELLING
- 25 FIRE, BOAT, PERSONAL WATERCRAFT, SNOWMOBILE, AND RECREATIONAL
- 26 VEHICLE, WHETHER WRITTEN ON AN INDIVIDUAL, GROUP, FRANCHISE,
- 27 BLANKET POLICY, OR SIMILAR BASIS.

- 1 (2) AN INSURER SHALL NOT USE CREDIT INFORMATION OR AN
- 2 INSURANCE SCORE AS ANY PART OF A DECISION TO DENY, CANCEL, OR
- 3 NONRENEW A PERSONAL INSURANCE POLICY UNDER CHAPTER 24 OR 26. AN
- 4 INSURER SHALL NOT APPLY CREDIT INFORMATION OR A CREDIT-BASED
- 5 INSURANCE SCORE IN THE RATING OR UNDERWRITING OF PERSONAL INSURANCE
- 6 THAT IS OTHERWISE PERMITTED UNDER THIS ACT UNLESS ALL OF THE
- 7 FOLLOWING ARE MET:
- 8 (A) THE INSURER OR ITS PRODUCER DISCLOSES, EITHER ON THE
- 9 INSURANCE APPLICATION OR AT THE TIME THE APPLICATION IS TAKEN, THAT
- 10 IT MAY OBTAIN CREDIT INFORMATION IN CONNECTION WITH THE
- 11 APPLICATION. THIS DISCLOSURE SHALL BE EITHER WRITTEN OR PROVIDED TO
- 12 AN APPLICANT IN THE SAME MEDIUM AS THE APPLICATION FOR INSURANCE.
- 13 AN INSURER MAY USE THE FOLLOWING DISCLOSURE STATEMENT:
- 14 "IN CONNECTION WITH THIS APPLICATION FOR INSURANCE, WE MAY
- 15 REVIEW YOUR CREDIT REPORT OR OBTAIN OR USE A CREDIT-BASED INSURANCE
- 16 SCORE BASED ON THE INFORMATION CONTAINED IN THAT CREDIT REPORT. WE
- 17 MAY USE A THIRD PARTY IN CONNECTION WITH THE DEVELOPMENT OF YOUR
- 18 INSURANCE SCORE.".
- 19 (B) THE INSURER OR A THIRD PARTY ON BEHALF OF THE INSURER DOES
- 20 NOT USE INCOME, GENDER, ADDRESS, ZIP CODE, ETHNIC GROUP, RELIGION,
- 21 MARITAL STATUS, OR NATIONALITY OF THE INSURED OR INSURANCE
- 22 APPLICANT IN CALCULATING AN INSURANCE SCORE.
- 23 (C) THE INSURER DOES NOT TAKE AN ADVERSE ACTION AGAINST A
- 24 CONSUMER SOLELY BECAUSE HE OR SHE DOES NOT HAVE A CREDIT CARD
- 25 ACCOUNT, WITHOUT CONSIDERATION OF ANY OTHER APPLICABLE FACTOR
- 26 INDEPENDENT OF CREDIT INFORMATION.
- 27 (D) THE INSURER OR A THIRD PARTY ON BEHALF OF THE INSURER DOES

- 1 NOT CONSIDER AN ABSENCE OF CREDIT INFORMATION OR AN INABILITY TO
- 2 CALCULATE AN INSURANCE SCORE IN THE RATING OF PERSONAL INSURANCE
- 3 UNLESS ANY RESULTING RATE DIFFERENTIAL IS REASONABLY JUSTIFIED BY
- 4 DIFFERENCES IN LOSSES, EXPENSES, OR BOTH, OR THE INSURED OR
- 5 INSURANCE APPLICANT IS TREATED AS HAVING THE MOST FAVORABLE
- 6 INSURANCE SCORE AVAILABLE.
- 7 (E) THE INSURER OR A THIRD PARTY ON THE INSURER'S BEHALF USES
- 8 A CREDIT REPORT ISSUED WITHIN 90 DAYS BEFORE THE DATE AN INSURANCE
- 9 SCORE BASED ON THAT CREDIT REPORT IS FIRST APPLIED TO THE INSURED.
- 10 (F) UPON REQUEST OF AN INSURED OR THE INSURED'S PRODUCER AT
- 11 ANNUAL RENEWAL, AN INSURER OR A THIRD PARTY ON THE INSURER'S BEHALF
- 12 SHALL REEXAMINE A CURRENT CREDIT REPORT OR INSURANCE SCORE. AN
- 13 INSURER OR A THIRD PARTY ON THE INSURER'S BEHALF IS NOT REQUIRED TO
- 14 RECALCULATE THE INSURANCE SCORE OR OBTAIN A NEW CREDIT REPORT MORE
- 15 FREQUENTLY THAN ONCE IN A 12-MONTH PERIOD. AN INSURER OR A THIRD
- 16 PARTY ON THE INSURER'S BEHALF MAY ORDER A CREDIT REPORT UPON ANY
- 17 RENEWAL IF THE INSURER DOES SO CONSISTENTLY WITH ALL ITS INSUREDS.
- 18 (G) FOR INSURANCE SCORES CALCULATED OR RECALCULATED ON OR
- 19 AFTER JULY 1, 2005, THE INSURER OR A THIRD PARTY ON THE INSURER'S
- 20 BEHALF DOES NOT USE THE FOLLOWING AS A NEGATIVE FACTOR IN ANY
- 21 INSURANCE SCORE OR IN REVIEWING CREDIT INFORMATION:
- 22 (i) CREDIT INQUIRIES NOT INITIATED BY THE CONSUMER OR REQUESTED
- 23 BY THE CONSUMER FOR HIS OR HER OWN CREDIT INFORMATION.
- 24 (ii) CREDIT INQUIRIES RELATING TO INSURANCE COVERAGE, IF SO
- 25 IDENTIFIED ON AN INSURED'S OR INSURANCE APPLICANT'S CREDIT REPORT.
- 26 (iii) MULTIPLE LENDER INQUIRIES, IF CODED BY THE CONSUMER
- 27 REPORTING AGENCY ON THE CREDIT REPORT AS BEING FROM THE HOME

- 1 MORTGAGE INDUSTRY AND MADE WITHIN 45 DAYS OF ONE ANOTHER, UNLESS
- 2 ONLY 1 INQUIRY IS CONSIDERED.
- 3 (iv) MULTIPLE LENDER INQUIRIES, IF CODED BY THE CONSUMER
- 4 REPORTING AGENCY ON THE CREDIT REPORT AS BEING FROM THE AUTOMOBILE
- 5 LENDING INDUSTRY AND MADE WITHIN 45 DAYS OF ONE ANOTHER, UNLESS
- 6 ONLY 1 INQUIRY IS CONSIDERED.
- 7 (v) THE NUMBER, IF UNDER 3, OF CREDIT OR CHARGE CARD ACCOUNTS
- 8 OPENED BY A CONSUMER IN THE IMMEDIATELY PRECEDING 12 MONTHS.
- 9 (vi) AN ACTION COMMENCED BY OR AGAINST THE CONSUMER UNDER THE
- 10 BANKRUPTCY CODE, 11 USC 101 TO 1330, IF THE DATE OF THE ORDER FOR
- 11 RELIEF OR THE DATE OF ADJUDICATION, AS APPLICABLE, IN THAT ACTION
- 12 IS MORE THAN 10 YEARS BEFORE THE DATE OF THE CREDIT REPORT.
- 13 (vii) COLLECTION ACCOUNTS WITH A MEDICAL INDUSTRY CODE, IF SO
- 14 IDENTIFIED ON THE CONSUMER'S CREDIT REPORT.
- 15 (H) THE INSURER OR A THIRD PARTY ON BEHALF OF THE INSURER DOES
- 16 NOT CALCULATE AN INSURANCE SCORE BY DIFFERENTIATING ON WHETHER AN
- 17 INSURED'S OR INSURANCE APPLICANT'S ACCOUNTS ARE MAINTAINED AT A
- 18 STATE OR NATIONALLY CHARTERED BANK OR A STATE OR FEDERALLY
- 19 CHARTERED SAVINGS AND LOAN ASSOCIATION, SAVINGS BANK, OR CREDIT
- 20 UNION.
- 21 (3) IF AN INSURER TAKES AN ADVERSE ACTION BASED UPON CREDIT
- 22 INFORMATION, THE INSURER SHALL NOTIFY THE INSURED OR APPLICANT FOR
- 23 INSURANCE IN ACCORDANCE WITH 15 USC 1681M(A), THAT AN ADVERSE
- 24 ACTION HAS BEEN TAKEN AND SHALL PROVIDE NOTICE IN CLEAR AND
- 25 SPECIFIC LANGUAGE OF THE REASONS FOR THE ADVERSE ACTION, INCLUDING
- 26 A DESCRIPTION OF ALL FACTORS THAT WERE THE PRIMARY INFLUENCES FOR
- 27 THE ADVERSE ACTION. HOWEVER, NOT MORE THAN 4 FACTORS THAT WERE THE

- 1 PRIMARY INFLUENCES FOR THE ADVERSE ACTION NEED TO BE GIVEN. THE USE
- 2 OF GENERALIZED TERMS SUCH AS "POOR CREDIT HISTORY", "POOR CREDIT
- 3 RATING", OR "POOR INSURANCE SCORE" DOES NOT MEET THE DESCRIPTION
- 4 REQUIREMENTS OF THIS SUBDIVISION. STANDARDIZED CREDIT EXPLANATIONS
- 5 PROVIDED BY CONSUMER REPORTING AGENCIES OR OTHER THIRD PARTY
- 6 VENDORS MEET THE DESCRIPTION REQUIREMENTS OF THIS SUBDIVISION.
- 7 (4) IF IT IS DETERMINED THROUGH THE DISPUTE RESOLUTION PROCESS
- 8 SET FORTH IN 15 USC 16811(A)(5) THAT THE CREDIT INFORMATION OF A
- 9 CURRENT INSURED WAS INCORRECT OR INCOMPLETE AND IF THE INSURER
- 10 RECEIVES NOTICE OF THIS DETERMINATION FROM EITHER THE CONSUMER
- 11 REPORTING AGENCY OR FROM THE INSURED, THE INSURER SHALL REEVALUATE
- 12 THE INSURED WITHIN 30 DAYS OF RECEIVING THE NOTICE. AFTER
- 13 REEVALUATING THE INSURED, THE INSURER SHALL MAKE ANY ADJUSTMENTS
- 14 NECESSARY, CONSISTENT WITH THIS ACT AND THE INSURER'S UNDERWRITING,
- 15 RATING GUIDELINES, AND PREMIUM DISCOUNT PLAN. IF AN INSURER
- 16 DETERMINES THAT THE INSURED HAS OVERPAID PREMIUM, THE INSURER SHALL
- 17 REFUND TO THE INSURED THE AMOUNT OF OVERPAYMENT CALCULATED BACK TO
- 18 THE SHORTER OF EITHER THE LAST 12 MONTHS OF COVERAGE OR THE ACTUAL
- 19 POLICY PERIOD.
- 20 (5) NOTHING IN THIS CHAPTER SHALL BE CONSTRUED TO PROVIDE AN
- 21 INSURED OR APPLICANT FOR INSURANCE WITH A CAUSE OF ACTION THAT DOES
- 22 NOT EXIST IN THE ABSENCE OF THIS CHAPTER.
- 23 (6) AN INSURER SHALL INDEMNIFY, DEFEND, AND HOLD HARMLESS
- 24 PRODUCERS FROM AND AGAINST ALL LIABILITY, FEES, AND COSTS ARISING
- 25 OUT OF OR RELATING TO THE ACTIONS, ERRORS, OR OMISSIONS OF A
- 26 PRODUCER RESULTING FROM THE USE OF CREDIT INFORMATION OR INSURANCE
- 27 SCORES FOR THE INSURER, PROVIDED THAT THE PRODUCER FOLLOWS THE

- 1 PROCEDURES AND INSTRUCTIONS ESTABLISHED BY THE INSURER AND COMPLIES
- 2 WITH ALL APPLICABLE LAWS AND REGULATIONS.
- 3 (7) THE COMMISSIONER SHALL PROVIDE INPUT TO THE STUDY BEING
- 4 CONDUCTED UNDER SECTION 215 OF THE FAIR AND ACCURATE CREDIT
- 5 TRANSACTIONS ACT OF 2003, PUBLIC LAW 108-159, AND SHALL REPORT TO
- 6 THE SENATE AND HOUSE OF REPRESENTATIVES STANDING COMMITTEES ON
- 7 INSURANCE ISSUES ON THE INPUT PROVIDED BY SEPTEMBER 1, 2005.
- 8 Enacting section 1. This amendatory act takes effect July 1,
- **9** 2005.