## **HOUSE BILL No. 5439**

December 10, 1997, Introduced by Reps. Wojno, Hale, Schermesser, Brater, Mans, Goschka, Voorhees, Basham, DeHart, Gire, Anthony and Schauer and referred to the Committee on Public Utilities.

A bill to require the registration and bonding of certain sales solicitations; to prescribe the powers and duties of certain state agencies and officials; and to prescribe penalties.

## THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- 1 Sec. 1. As used in this act:
- 2 (a) "Department" means the department of consumer and indus-
- 3 try services.
- **4** (b) "Financial institution" means a national or state
- 5 chartered bank, or a federal or state chartered savings and loan
- 6 association, savings bank, or credit union.
- 7 (c) "Person" means an individual, partnership, corporation,
- 8 association, or other legal entity.
- 9 (d) "Telemarketer" means a person who is responsible for or
- 10 causes a telephonic solicitation.

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- 1 (e) "Telephonic solicitation" means a telephonic attempt to
- 2 induce an individual to purchase, invest in, or otherwise obtain
- 3 an interest in real property or in a consumer good, service, or
- 4 commodity. Telephonic solicitation does not include any of the
- 5 following:
- 6 (i) A telephonic solicitation made to an individual in
- 7 accordance with a prior or existing relationship formed by a vol-
- 8 untary communication between a person and the individual, with or
- 9 without an exchange of consideration, on the basis of the
- 10 individual's inquiry, application, purchase, or transaction
- 11 relating to a product or service offered by the person, if that
- 12 relationship has not been previously terminated by either party.
- 13 (ii) A telephonic solicitation made by an organization
- 14 exempt from taxation under section 501(c)(3) of the internal rev-
- 15 enue code.
- 16 (iii) A telephone call made with the intent to engage the
- 17 individual receiving the call in a subsequent in-person meeting
- 18 at which a sales solicitation will be made.
- 19 (iv) A telephonic solicitation that is isolated and not part
- 20 of a pattern of solicitations regularly made by the solicitor in
- 21 the ordinary course of business.
- (v) A telephonic solicitation made by a person who maintains
- 23 a do-not-call list required by the federal communications commis-
- 24 sion under subpart L of chapter 64 of title 47 of the code of
- 25 federal regulations.
- 26 (vi) A telephone solicitation by an employer of less than 25
- 27 employees, unless that employer is sufficiently related to

- 1 another employer to qualify with that other employer as a single
- 2 employer under section 414(b) or (c) of the internal revenue
- 3 code.
- 4 Sec. 2. (1) A telemarketer shall not make a telephonic
- 5 solicitation within this state without first registering with the
- 6 department. The registration shall be in writing on a form pre-
- 7 scribed by the department and contain all of the following
- 8 information:
- **9** (a) The name of the telemarketer.
- 10 (b) The physical address and telephone number of the
- 11 telemarketer's principal office.
- 12 (c) If the telemarketer is not located in this state, the
- 13 address and telephone number of the registered office and the
- 14 name and telephone number of the registered agent authorized to
- 15 receive service of process in this state.
- 16 (d) Any other information the department considers necessary
- 17 to enforce this act.
- 18 (2) The registration form shall include the legal name and
- 19 address of each individual who will for compensation be making or
- 20 supervising the making of telephonic solicitation.
- 21 (3) The registration shall be accompanied by a surety bond.
- 22 The bond shall be in a form satisfactory to the department. The
- 23 telemarketer is the obligor on the surety bond of which the
- 24 surety company is the surety. The company shall be qualified in
- 25 this state to write bonds required by this act. The surety bond
- 26 shall run to the department for the benefit of the people of the
- 27 state of Michigan for the use of, and may be sued on by, the

- 1 state or any person who may have a cause of action under this act
- 2 against the obligor of the bond under this act. The surety bond
- 3 shall require the obligor to faithfully conform to and abide by
- 4 the provisions of this act.
- 5 (4) For a telemarketer existing on the effective date of
- 6 this act the principal sum of the initial surety bond and for a
- 7 telemarketer not existing on the effective date of this act the
- 8 principal sum of the surety bond for the first year shall be in
- 9 the amount of \$25,000.00.
- 10 Sec. 3. (1) The registration form shall be accompanied by a
- 11 registration fee of \$200.00. The revenue collected under this
- 12 subsection shall be deposited in the state treasury and credited
- 13 to the general fund.
- 14 (2) The registration shall be effective immediately upon
- 15 receipt by the department of the completed registration form,
- 16 surety bond, and registration fee.
- 17 (3) The registration filed under this section shall expire 1
- 18 year after the date the registration is filed with the
- 19 department.
- 20 Sec. 4. (1) A registration filed under this act may be
- 21 renewed for an additional 1-year period by filing a renewal reg-
- 22 istration in the form prescribed by the department, a renewal
- 23 surety bond, and payment of a renewal fee of \$200.00 before the
- 24 expiration of the existing registration. The information
- 25 required in the renewal form shall not exceed the information
- 26 required in the initial registration form. The principal sum of

- 1 the surety bond for a renewed registration shall be in an amount
- 2 as established by the department.
- 3 (2) A telemarketer shall maintain a list of the address and
- 4 legal name of each individual who has made a telephonic solicita-
- 5 tion within 1 year, is currently soliciting, or will be making
- 6 telephonic solicitations on behalf of the telemarketer.
- 7 Sec. 5. A telemarketer shall not debit a person's account
- 8 with a financial institution unless the telemarketer has the
- 9 person's written authorization to make the transfer from the
- 10 person's account to the telemarketer.
- 11 Sec. 6. Subject to section 8, a person who violates this
- 12 act is subject to a civil fine of not more than \$250.00 per
- 13 violation.
- 14 Sec. 7. Subject to section 8, a person aggrieved by a vio-
- 15 lation of this act may bring a civil action and recover his or
- 16 her actual damages or \$500.00, whichever is greater, plus reason-
- 17 able attorney fees and costs.
- 18 Sec. 8. The penalties and remedies described in sections 6
- 19 and 7 do not apply to a person who is determined liable for a
- 20 penalty or remedy prescribed by federal law for conduct prohib-
- 21 ited by this act.