May 24, 2017, Introduced by Rep. Webber and referred to the Committee on Financial Services.

A bill to amend 1980 PA 299, entitled

"Occupational code,"

by amending section 915 (MCL 339.915), as amended by 1981 PA 83.

## THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- 1 Sec. 915. (1) A licensee shall not <del>commit 1 or more DO ANY</del> of 2 the following: <del>acts:</del>
  - (a) Communicating COMMUNICATE with a debtor in a misleading or deceptive manner, such as using the stationery of an attorney or the stationery of a credit bureau unless it is disclosed that it is the collection department of the credit bureau.
  - (b) Using forms or instruments which simulate USE A FORM OR INSTRUMENT THAT SIMULATES the appearance of judicial process.
  - (c) Using seals or printed forms USE A SEAL OR PRINTED FORM of a government agency or instrumentality.
    - (d) Using forms USE A FORM that may otherwise induce the

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- 1 belief that they have THE FORM HAS judicial or official sanction.
- 2 (e) Making MAKE an inaccurate, misleading, untrue, or
- 3 deceptive statement or claim in a communication to collect a debt
- 4 or concealing or not revealing CONCEAL OR NOT REVEAL the purpose of
- 5 a communciation when it COMMUNICATION THAT is made in connection
- 6 with collecting a debt.
- 7 (f) Misrepresenting in IN a communication with a debtor,
- 8 MISREPRESENT any of the following:
- $\mathbf{9}$  (i) The legal status of a legal action being taken or
- 10 threatened.
- (ii) The legal rights of the creditor or debtor.
- 12 (iii) That the nonpayment of a debt will result in the
- 13 debtor's arrest or imprisonment, or the seizure, garnishment,
- 14 attachment, or sale of the debtor's property.
- 15 (iv) That accounts have AN ACCOUNT HAS been turned over to
- 16 innocent purchasers AN INNOCENT PURCHASER for value.
- 17 (g) Communicating COMMUNICATE with a debtor without accurately
- 18 disclosing the caller's identity or cause expenses to the debtor
- 19 for a long distance telephone call, telegram, or other charge.
- 20 (h) Communicating COMMUNICATE with a debtor, except through
- 21 billing procedure, when—IF the debtor is actively represented by an
- 22 attorney, the attorney's name and address are known, and the
- 23 attorney has been contacted in writing by the <del>credit grantor or the</del>
- 24 credit grantor's CREDITOR OR THE CREDITOR'S representative or
- 25 agent, unless the attorney representing the debtor fails to answer
- 26 written communication or fails to discuss the claim on its merits
- 27 within 30 days after receipt of THE ATTORNEY RECEIVES the written

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- 1 communication.
- 2 (i) Communicating COMMUNICATE information relating to a
- 3 debtor's indebtedness to an employer or an employer's agent unless
- 4 the communication is specifically authorized in writing by the
- 5 debtor subsequent to the forwarding of the claim for collection,
- 6 the communication is in response to an inquiry initiated by the
- 7 debtor's employer or the employer's agent, or the communication is
- 8 for the purpose of acquiring location information about the debtor.
- 9 (j) Using or employing, in IN connection with collection of a
- 10 claim, a person USE OR EMPLOY AN INDIVIDUAL WHO IS acting as a
- 11 peace or law enforcement officer or any other officer authorized to
- 12 serve legal papers.
- 13 (k) Using or threatening USE OR THREATEN to use physical
- 14 violence in connection with collection of a claim.
- 15 (l) Publishing, causing to be published, or threatening to
- 16 publish lists PUBLISH, CAUSE THE PUBLICATION OF, OR THREATEN TO
- 17 PUBLISH A LIST of debtors, except for credit reporting purposes
- 18 when in response to a specific inquiry from a prospective credit
- 19 grantor about a debtor.
- 20 (m) Using USE a shame card —OR shame automobile, or otherwise
- 21 bring to public notice that the A consumer is a debtor, except with
- 22 respect to a **PENDING** legal proceeding. which is instituted.
- 23 (n) Using USE a harassing, oppressive, or abusive method to
- 24 collect a debt, including causing a telephone to ring or engaging a
- 25 person—AN INDIVIDUAL in telephone conversation repeatedly,
- 26 continuously, or at unusual times or places which are known to be
- 27 THAT THE LICENSEE, OR THE REPRESENTATIVE OF THE CREDITOR THAT MAKES

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- 1 THE CALL, KNOWS ARE inconvenient to the debtor. All communications
- 2 shall be made from 8 a.m. to 9 p.m. unless the debtor expressly
- 3 agrees in writing to communications at another time. All telephone
- 4 communications made from 9 p.m. to 8 a.m. shall be ARE presumed to
- 5 be made at an inconvenient time in the absence of facts to the
- 6 contrary.
- 7 (o) Using USE profane or obscene language.
- 8 (p) Using USE a method THAT IS contrary to a postal law or
- 9 regulation to collect an account.
- 10 (q) Failing FAIL to implement a procedure designed to prevent
- 11 a violation by an employee.
- 12 (r) Communicating COMMUNICATE with a consumer regarding a debt
- 13 by postcard.
- 14 (S) IMPLICATE A DEBTOR IN A CRIME.
- 15 (T) ENGAGE IN CONDUCT TO DISGRACE A DEBTOR WHILE COLLECTING A
- 16 CLAIM.
- 17 (U) DISRUPT THE TRANQUILITY, PEACE, AND HARMONY OF A DEBTOR'S
- 18 RESIDENCE BY VIOLENCE OR OTHER VERBAL OR PHYSICAL MEANS.
- 19 (V) INCITE THE DEBTOR TO COMMIT AN ASSAULTIVE CRIME. AS USED
- 20 IN THIS SUBDIVISION, "ASSAULTIVE CRIME" MEANS THAT TERM AS DEFINED
- 21 IN SECTION 9A OF CHAPTER X OF THE CODE OF CRIMINAL PROCEDURE, 1927
- 22 PA 175, MCL 770.9A.
- 23 (2) IN ADDITION TO ANY PENALTIES ASSESSED UNDER ARTICLE 6 OR
- 24 OTHERWISE PRESCRIBED BY LAW, A LICENSEE THAT VIOLATES THIS SECTION
- 25 IS GUILTY OF A MISDEMEANOR PUNISHABLE BY A FINE OF NOT MORE THAN
- 26 \$2,500.00 OR IMPRISONMENT FOR NOT MORE THAN 1 YEAR, OR BOTH.
- 27 Enacting section 1. This amendatory act takes effect 90 days

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1 after the date it is enacted into law.