## **HOUSE BILL No. 4685**

March 25, 2009, Introduced by Rep. Scripps and referred to the Committee on Commerce.

A bill to amend 1971 PA 227, entitled

"An act to prescribe the rights and duties of parties to home solicitation sales; to regulate certain telephone solicitation; to provide for the powers and duties of certain state officers and entities; and to prescribe penalties and remedies,"

by amending section 1 (MCL 445.111), as amended by 2002 PA 612.

## THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- 1 Sec. 1. As used in this act:
- 2 (a) "Home solicitation sale" means a sale of goods or services
- 3 of more than \$25.00 in which the seller or a person acting for the
- 4 seller engages in a personal, telephonic, or written solicitation
- 5 of the sale, the solicitation is received by the buyer at a
- 6 residence of the buyer, and the buyer's agreement or offer to
- 7 purchase is there given to the seller or a person acting for the
  - seller. Home solicitation sale does not include any of the

- 1 following:
- 2 (i) A sale made pursuant to a preexisting revolving charge
- 3 account.
- 4 (ii) A sale made pursuant to prior negotiations between the
- 5 parties at a business establishment at a fixed location where goods
- 6 or services are offered or exhibited for sale.
- 7 (iii) A sale or solicitation of insurance by an insurance agent
- 8 licensed by the commissioner of insurance.
- 9 (iv) A sale made at a fixed location of a business
- 10 establishment where goods or services are offered or exhibited for
- **11** sale.
- (v) A sale made pursuant to a printed advertisement in a
- 13 publication of general circulation.
- 14 (vi) A sale of services by a real estate broker or salesperson
- 15 licensed by the department of consumer and industry services.
- 16 (vii) A sale of agricultural or horticultural equipment and
- 17 machinery that is demonstrated to the consumer by the vendor at the
- 18 request of either or both of the parties.
- 19 (b) "Fixed location" means a place of business where the
- 20 seller or an agent, servant, employee, or solicitor of that seller
- 21 primarily engages in the sale of goods or services of the same kind
- 22 as would be sold at the residence of a buyer.
- 23 (c) "Business day" means Monday through Friday and does not
- 24 include Saturday, Sunday, or the following business holidays: New
- 25 Year's day, Martin Luther King's birthday, Washington's birthday,
- 26 Memorial day, Independence day, Labor day, Columbus day, Veterans'
- 27 day, Thanksgiving day, and Christmas day.

- 1 (d) "Federally insured depository institution" means a state
- 2 or national bank, state or federal savings bank, state or federal
- 3 savings and loan association, or state or federal credit union that
- 4 holds deposits insured by an agency of the United States.
- 5 (e) As used in only the definition of home solicitation sales,
- 6 "goods or services" does not include any of the following:
- 7 (i) A loan, deposit account, or trust account lawfully offered
- 8 or provided by a federally insured depository institution or a
- 9 subsidiary or affiliate of a federally insured depository
- 10 institution.
- 11 (ii) An extension of credit that is subject to any of the
- 12 following acts:
- 13 (A) The mortgage brokers, lenders, and servicers licensing
- 14 act, 1987 PA 173, MCL 445.1651 to 445.1684.
- 15 (B) The secondary mortgage loan act, 1981 PA 125, MCL 493.51
- **16** to 493.81.
- 17 (C) The regulatory loan act, 1939 PA 21, MCL 493.1 to 493.24.
- 18 (D) The consumer financial services act, 1988 PA 161, MCL
- **19** 487.2051 to 487.2072.
- 20 (E) 1984 PA 379, MCL 493.101 to 493.114.
- 21 (F) The motor vehicle sales finance act, 1950 (Ex Sess) PA 27,
- 22 MCL 492.101 to 492.141.
- 23 (iii) A sale of a security or interest in a security that is
- 24 subject to the uniform securities act, 1964 PA 265, MCL 451.501 to
- 25 451.818, OR THE UNIFORM SECURITIES ACT (2002), 2008 PA 551, MCL
- 26 451.2101 TO 451.2703.
- (f) "Written solicitation" means a postcard or other written

- 1 notice delivered to a buyer's residence that requests that the
- 2 buyer contact the seller or seller's agent by telephone to inquire
- 3 about a good or service, unless the postcard or other written
- 4 notice concerns a previous purchase or order or specifies the price
- 5 of the good or service and accurately describes the good or
- 6 service.
- 7 (q) "ADAD" or "automatic dialing and announcing device" means
- 8 any device or system of devices that is used, whether alone or in
- 9 conjunction with other equipment, for the purpose of automatically
- 10 selecting or dialing telephone numbers.
- 11 (h) "Commission" means the public service commission.
- 12 (i) "Do-not-call list" means a do-not-call list of consumers
- 13 and their residential telephone numbers maintained by the
- 14 commission, by a vendor designated by the commission, or by an
- 15 agency of the federal government, under section 1a.
- 16 (j) "Existing customer" means an individual who has purchased
- 17 goods or services from a person, who is the recipient of a voice
- 18 communication from that person, and who either paid for the goods
- 19 or services within the 12 months preceding the voice communication
- 20 or has not paid for the goods and services at the time of the voice
- 21 communication because of a prior agreement between the person and
- 22 the individual.
- (k) "Person" means an individual, partnership, corporation,
- 24 limited liability company, association, governmental entity, or
- 25 other legal entity.
- 26 (l) "Residential telephone subscriber" or "subscriber" means a
- 27 person residing in this state who has residential telephone

- 1 service.
- 2 (m) "Telephone solicitation" means any voice communication
- 3 over a telephone for the purpose of encouraging the recipient of
- 4 the call to purchase, rent, or invest in goods or services during
- 5 that telephone call. Telephone solicitation does not include any of
- 6 the following:
- 7 (i) A voice communication to a residential telephone subscriber
- 8 with that subscriber's express invitation or permission prior to
- 9 the voice communication.
- 10 (ii) A voice communication to an existing customer of the
- 11 person on whose behalf the voice communication is made, unless the
- 12 existing customer is a consumer who has requested that he or she
- 13 not receive calls from or on behalf of that person under section
- **14** 1c(1)(q).
- 15 (iii) A voice communication to a residential telephone
- 16 subscriber in which the caller requests a face-to-face meeting with
- 17 the residential telephone subscriber to discuss a purchase, sale,
- 18 or rental of, or investment in, goods or services but does not urge
- 19 the residential telephone subscriber to make a decision to
- 20 purchase, sell, rent, invest, or make a deposit on that good or
- 21 service during the voice communication.
- (n) "Telephone solicitor" means any person doing business in
- 23 this state who makes or causes to be made a telephone solicitation
- 24 from within or outside of this state, including, but not limited
- 25 to, calls made by use of automated dialing and announcing devices
- 26 or by a live person.
- (o) "Vendor" means a person designated by the commission to

- 1 maintain a do-not-call list under section 1a. The term may include
- 2 a governmental entity.