SUBSTITUTE FOR

HOUSE BILL NO. 4127

(As amended December 4, 2003)

A bill to amend 1956 PA 218, entitled "The insurance code of 1956,"

(MCL 500.100 to 500.8302) by adding section 2110b.

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- 1 Sec. 2110b. (1) An automobile insurance policy and an
- 2 automobile insurer and its employees, agents, and adjusters shall
- 3 not unreasonably restrict an insured from using a particular
- 4 person, place, shop, or entity for the providing of any
- 5 automobile repair or automobile glass repair or replacement
- 6 service or product covered by the policy.
- 7 (2) An automobile insurer [

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10] shall disclose, prior to or at the time a claim is

11 filed with the insurer, the existence of [an agreement] and

- 1 shall inform an insured that he or she is under no obligation to
- 2 use that particular repair or replacement facility.
- 3 (3) The office of financial and insurance services shall
- 4 develop a plan whereby the office informs consumers of their
- 5 rights regarding insurance coverage of automobile repairs, that
- the insurer is not required to pay more than a reasonable amount
- for repairs and parts, and of the insured's ability to report
- violations of their rights to the office of financial and
- 9 insurance services through the office's toll-free telephone
- 10 number or website. The plan shall be developed and submitted to
- 11 the senate and house of representatives standing committees on
- 12 insurance issues not later than 6 months after the effective date
- 13 of this section.