SENATE BILL NO. 1347

November 5, 1998, Introduced by Senator HART and referred to the Committee on Health Policy and Senior Citizens.

A bill to amend 1978 PA 368, entitled "Public health code,"

by amending section 21781 (MCL 333.21781) and by adding sections 21722 and 21723.

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- 1 SEC. 21722. (1) THE DEPARTMENT, IN CONJUNCTION WITH THE
- 2 LONG-TERM CARE OMBUDSMAN ESTABLISHED UNDER SECTION 6(AA) OF THE
- 3 OLDER MICHIGANIANS ACT, 1981 PA 180, MCL 400.586, SHALL DEVELOP A
- 4 CONSUMER RATING INDEX FOR NURSING HOMES. THE DEPARTMENT SHALL
- 5 INCLUDE ALL OF THE FOLLOWING MEASURES OF CARE IN THE CONSUMER
- 6 RATING INDEX:
- 7 (A) ACCIDENTS.
- 8 (B) BEHAVIORIAL AND EMOTIONAL CARE.
- 9 (C) INFECTION CONTROL.

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- 1 (D) NUTRITION.
- 2 (E) THE USE OF PSYCHOTROPIC DRUGS.
- 3 (F) QUALITY OF LIFE.
- 4 (G) SKIN CARE.
- 5 (H) STAFFING LEVELS.
- 6 (I) CLINICAL PATTERNS.
- 7 (2) THE DEPARTMENT SHALL ANNUALLY PUBLISH A STAFFING CENSUS
- 8 REPORT FOR NURSING HOMES. THE DEPARTMENT SHALL MAKE THE REPORT
- 9 AVAILABLE TO LICENSEES AND TO THE PUBLIC AT NO CHARGE.
- 10 (3) THE DEPARTMENT SHALL DEVELOP AND DISTRIBUTE TO ALL NURS-
- 11 ING HOMES LICENSED UNDER THIS ARTICLE AN ANNUAL RESIDENT SATIS-
- 12 FACTION SURVEY FORM FOR PURPOSES OF SECTION 21723(1).
- 13 SEC. 21723. (1) EACH NURSING HOME LICENSED UNDER THIS ARTI-
- 14 CLE SHALL CONDUCT AN ANNUAL RESIDENT SATISFACTION SURVEY ON A
- 15 FORM PROVIDED BY THE DEPARTMENT.
- 16 (2) WITHIN 90 DAYS AFTER THE EFFECTIVE DATE OF THE AMENDA-
- 17 TORY ACT THAT ADDED THIS SECTION, EACH NURSING HOME SHALL NOTIFY
- 18 IN WRITING EACH NURSING HOME RESIDENT AND THE RESIDENT'S FAMILY
- 19 OF ANY FINANCIAL INTEREST THE NURSING HOME AND EACH OWNER AND
- 20 OPERATOR OF THE NURSING HOME HAS IN A SEPARATE ENTITY THAT PRO-
- 21 VIDES HEALTH CARE SERVICES TO RESIDENTS OF THE NURSING HOME.
- 22 (3) EACH NURSING HOME SHALL PROVIDE A MONTHLY-ITEMIZED BILL-
- 23 ING STATEMENT OF ALL CHARGES FOR THE PRECEDING MONTH TO EACH RES-
- 24 IDENT OF THE NURSING HOME OR TO THE INDIVIDUAL FINANCIALLY
- 25 RESPONSIBLE FOR THE RESIDENT.

- Sec. 21781. A licensee shall conspicuously post in an area 1
- 2 of its offices accessible to patients RESIDENTS, employees, and
- 3 visitors ALL OF THE FOLLOWING:
- (a) A current license.
- 5 (b) A complete copy of the most recent inspection report of
- 6 the nursing home received from the department.
- (c) A description, provided by the department, of complaint
- 8 procedures established under this act and the name, address, and
- 9 telephone number of a person authorized by the department to
- 10 receive complaints.
- 11 (d) A copy of a notice of a pending hearing or order per-
- 12 taining to the nursing home issued by the department or a court
- 13 under the authority of this article or rules promulgated under
- 14 this article.
- (e) A complete list of materials available for public 15
- 16 inspection as required by section 21782.
- 17 (F) THE RESULTS OF THE ANNUAL RESIDENT SATISFACTION SURVEY
- 18 REQUIRED UNDER SECTION 21723.
- 19 (G) A COPY OF THE ANNUAL STAFFING CENSUS REPORT REQUIRED
- 20 UNDER SECTION 21722(2).