REPRESENT

## HOUSE BILL No. 5983

July 3, 1996, Introduced by Reps. Ryan, Bush, Law, Brewer, Tesanovich, Jamian, Lowe, Geiger, LaForge, Bankes, Green, Rocca, Horton, Cherry, Crissman, McBryde, Gernaat, Goschka, Jellema, Profit, LeTarte, Whyman, Hill, Galloway, Nye, Voorhees and Llewellyn and referred to the Committee on Commerce.

A bill to amend section 3 of Act No. 331 of the Public Acts of 1976, entitled

"Michigan consumer protection act,"

as amended by Act No. 276 of the Public Acts of 1994, being section 445.903 of the Michigan Compiled Laws.

## THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

Section 1. Section 3 of Act No. 331 of the Public Acts of
 1976, as amended by Act No. 276 of the Public Acts of 1994, being
 section 445.903 of the Michigan Compiled Laws, is amended to read
 as follows:

5 Sec. 3. (1) Unfair, unconscionable, or deceptive methods,
6 acts or practices in the conduct of trade or commerce are unlaw7 ful and are defined as follows:

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(a) Causing a probability of confusion or misunderstanding
 as to the source, sponsorship, approval, or certification of
 goods or services.

4 (b) Using deceptive representations or deceptive designa5 tions of geographic origin in connection with goods or services.
6 (c) Representing that goods or services have sponsorship,
7 approval, characteristics, ingredients, uses, benefits, or quan8 titles which THAT they do not have or that a person has spon9 sorship, approval, status, affiliation, or connection which
10 THAT he or she does not have.

(d) Representing that goods are new if they are deterio12 rated, altered, reconditioned, used, or secondhand.

(e) Representing that goods or services are of a particular
14 standard, quality, or grade, or that goods are of a particular
15 style or model, if they are of another.

(f) Disparaging the goods, services, business, or reputation17 of another by false or misleading representation of fact.

(g) Advertising or representing goods or services with intent not to dispose of those goods or services as advertised or 20 represented.

(h) Advertising goods or services with intent not to supply reasonably expectable public demand, unless the advertisement discloses a limitation of quantity in immediate conjunction with the advertised goods or services.

(i) Making false or misleading statements of fact concerning
the reasons for, existence of, or amounts of -, price
reductions.

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(j) Representing that a part, replacement, or repair service
 2 is needed when it is not.

3 (k) Representing to a party to whom goods or services are 4 supplied that the goods or services are being supplied in 5 response to a request made by or on behalf of the party, when 6 they are not.

7 (1) Misrepresenting that because of some defect in a 8 consumer's home the health, safety, or lives of the consumer or 9 his or her family are in danger if the product or services are 10 not purchased, when in fact the defect does not exist or the 11 product or services would not remove the danger.

(m) Causing a probability of confusion or of misunderstanding with respect to the authority of a salesperson, representait tive, or agent to negotiate the final terms of a transaction. (n) Causing a probability of confusion or of misunderstanding as to the legal rights, obligations, or remedies of a party if to a transaction.

(0) Causing a probability of confusion or of misunderstand19 ing as to the terms or conditions of credit if credit is extended
20 in a transaction.

(p) Disclaiming or limiting the implied warranty of merchantability and fitness for use, unless a disclaimer is clearly and conspicuously disclosed.

(q) Representing or implying that the subject of a consumer transaction will be provided promptly, or at a specified time, or within a reasonable time, if the merchant knows or has reason to know it will not be so provided.

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(r) Representing that a consumer will receive goods or services "free", "without charge", or words of similar import without clearly and conspicuously disclosing with equal prominence in immediate conjunction with the use of those words the conditions, terms, or prerequisites to the use or retention of the goods or services advertised.

7 (s) Failing to reveal a material fact, the omission of which
8 tends to mislead or deceive the consumer, and which fact could
9 not reasonably be known by the consumer.

(t) Entering into a consumer transaction in which the consumer waives or purports to waive a right, benefit, or immunity provided by law, unless the waiver is clearly stated and the consumer has specifically consented to it.

(u) Failing, in a consumer transaction <u>which</u> THAT is rescinded, canceled, or otherwise terminated in accordance with the terms of an agreement, advertisement, representation, or provision of law, to promptly restore to the person or persons entiterts the <u>thereto any</u> TO IT A deposit, down payment, or other payment, or in the case of property traded in but not available, the greater of the agreed value or the fair market value of the property, or to cancel within a specified time or an otherwise reasonable time an acquired security interest.

(v) Taking or arranging for the consumer to sign an acknowledgment, certificate, or other writing affirming acceptance,
delivery, compliance with a requirement of law, or other performance, if the merchant knows or has reason to know that the
statement is not true.

(w) Representing that a consumer will receive a rebate,
 discount, or other benefit as an inducement for entering into a
 transaction, if the benefit is contingent on an event to occur
 subsequent to the consummation of the transaction.

5 (x) Taking advantage of the consumer's inability reasonably 6 to protect his or her interests by reason of disability, illiter-7 acy, or inability to understand the language of an agreement 8 presented by the other party to the transaction who knows or rea-9 sonably should know of the consumer's inability.

10 (y) Gross discrepancies between the oral representations of 11 the seller and the written agreement covering the same transac-12 tion or failure of the other party to the transaction to provide 13 the promised benefits.

14 (z) Charging the consumer a price that is grossly in excess15 of the price at which similar property or services are sold.

16 (aa) Causing coercion and duress as the result of the time17 and nature of a sales presentation.

(bb) Making a representation of fact or statement of fact
material to the transaction such that a person reasonably
believes the represented or suggested state of affairs to be
other than it actually is.

(cc) Failing to reveal facts that are material to the transaction in light of representations of fact made in a positive
manner.

25 (dd) Subject to subdivision (ee), representations by the 26 manufacturer of a product or package that the product or package 27 is any of the following:

## 06656'95

(i) Except as provided in subparagraph (ii), recycled,
 recyclable, OR degradable, or is of a certain recycled content,
 in violation of <u>guidelines regarding environmental</u> guides for
 the use of environmental marketing claims published by the fed eral trade commission, 16 C.F.R. part 260. -, P-36363 (August 13,
 1992).

7 (*ii*) For container holding devices regulated <u>pursuant to</u> 8 Act No. 145 of the Public Acts of 1988 UNDER PART 163 (PLASTIC 9 DEGRADABLE CONTAINERS) OF THE NATURAL RESOURCES AND ENVIRONMENTAL 10 PROTECTION ACT, ACT NO. 451 OF THE PUBLIC ACTS OF 1994, being 11 sections <u>445.581</u> to 445.584 324.16301 TO 324.16303 of the 12 Michigan Compiled Laws, representations by a manufacturer that 13 the container holding device is degradable contrary to the defi-14 nition provided in that <u>act</u> PART.

(ee) Representing that a product or package is degradable, l6 biodegradable, or photodegradable unless it can be substantiated l7 by evidence that the product or package will completely decompose l8 into elements found in nature within a reasonably short period of l9 time after consumers use the product and dispose of the product 20 or the package in a landfill or composting facility, as 21 appropriate.

(FF) OFFERING A CONSUMER A PRIZE OR A CHANCE TO CLAIM A
PRIZE IF IN ORDER TO CLAIM THE PRIZE OR THE CHANCE TO CLAIM A
PRIZE THE CONSUMER IS REQUIRED TO GIVE CONSIDERATION. AS USED IN
THIS SUBDIVISION, "CONSIDERATION" INCLUDES CALLING A PAY-FOR-CALL
TELEPHONE NUMBER OR 900 PREFIX SERVICE TELEPHONE NUMBER, AND ALL
FORMS OF ELECTRONIC FUND TRANSFER THAT RESULT IN THE TRANSFER OF

1 MONEY TO THE OFFEROR. THIS SUBDIVISION DOES NOT APPLY TO AN 2 OFFER TO SELL GOODS FOR FAIR MARKET VALUE.

3 (2) The attorney general may promulgate rules to implement
4 this act <u>pursuant to</u> UNDER the administrative procedures act of
5 1969, Act No. 306 of the Public Acts of 1969, <u>as amended</u>, being
6 sections 24.201 to 24.328 of the Michigan Compiled Laws. The
7 rules shall not create <u>any</u> AN additional unfair trade
8 <u>practices</u> PRACTICE not already enumerated by this section.
9 However, to assure national uniformity, rules shall not be
10 promulgated to implement subsection (1)(dd) or (ee).